

**DVD Script 8: Communicating with children [2 minutes 43 seconds]**

[loud knock on door]

Doctor: Come in! [pause]

Mother: [whispering] Sweetie.

Doctor: Hello Mrs Prestcott!

Mother: Hello hello Doctor Perry.

Doctor: Hello Sarah I haven't seen you for a couple of years my goodness you've grown. Come come and sit down.

Mother: Thank you.

Doctor: Come on Sarah come and sit down next to mummy yes. Alright you going to be comfortable there? Yeah, you're looking a bit upset what's happened?

Sarah: My mummy told me to get the torch but I forgot and I scraped my arm on a nail.

Doctor: Oh dear well don't worry don't worry accidents happen all the time it wasn't your fault. Tell me about it.

Mother: Well she went into the shed to get a watering can and she tripped and she's she's cut her hand her arm on the nail.

Doctor: Oh no.

Mother: Sticking out the wall.

Doctor: Oh nails shouldn't be sticking out of the walls should they that's horrible. Um can I have a little look I'll just put my gloves on.

Mother: Here sweetie. It's ok. There we go.

Doctor: Right let's oh oh that does look nasty oh dear I bet that hurts. Does it? Does it? You're being very brave.

Mother: Do you think there'll be a scar?

Doctor: Um no it's not too deep so I think it will all heal nicely and you'll be just as beautiful as ever I think that'll be alright but what I need to do is to give you an injection.

Sarah: No I don't like injections, my arm hurts.

Doctor: I'm sorry it hurts but oh I need to give you an injection to stop it hurting and to make sure it doesn't go on hurting. It'll just be a little prick and it'll soon be over, is that ok? There's a brave girl, brave girl. Here we go. Right I promise you it will all be finished before you even know I've started. Good, fine. [pause] Oh right good. Now what I want you to do is look at that picture over there that nice picture and just imagine that you're lying on that beach and having fun and making a sandcastle, look how nice and warm it looks alright?

Mother: Yeah.

Doctor: Now you're just going to feel a little prick. [pause] There we are. All over. There now that wasn't too bad was it. You were very brave well done, very good. Very good indeed now what we need to do Mummy is to clean this...

Mother: Mmh.

Doctor: ... and make sure and you must keep it clean...

Mother: Ok.

Doctor: ...and you must help too. Don't get any dirt in there because there's been a a nasty rusty nail and I suggest what we do when you get home take Daddy out in the shed and you get that horrible nail out the wall and you ceremoniously throw it in the dustbin, so nobody else cuts themselves is that a good idea? Good you've been very very good.

Mother: Ah thank you doctor.

Doctor: Not at all my pleasure.