

DVD Script 1: The presenting complaint 1 [0 minutes 50 seconds]

[knock on door]

Doctor: Come in! ... Miss Turner? Hi, come and have a seat.

Miss Turner: Thanks.

Doctor: Erm, right. Erm, so your GP's referred you here because of the headaches you've been having.

Miss Turner: Yes.

Doctor: Er, so you've been having them for about a month?

Miss Turner: Er, yeah just over a month. Erm I...

Doctor: Is it left, the left side there, the... ?

Miss Turner: Er, well it's hard to say where exactly – sort of all over.

Doctor: Is it kind of clamping, or thudding, or how does it feel?

Miss Turner: Erm, yeah that's it. It's sort of like er my head's in a sort of clamp. Erm I haven't been able to go to work for the last two weeks.

Doctor: Ok, alright, hang on. Erm, so... erm, have you got any pain in your neck as well?

Miss Turner: Erm, no, no my neck's fine. It's just the... right, erm, tightness in my head that's the problem.

Doctor: Ok.