

Contents

Acknowledgements	vi
Series Editors' note	viii
Chapter 1	
Impact, washback, evaluation and related concepts: definitions and examples	1
Chapter 2	
Impact study approaches	29
Chapter 3	
Impact study objectives, designs and research questions	41
Chapter 4	
Impact study instrumentation	54
Chapter 5	
Collecting and managing the data	85
Chapter 6	
The IELTS impact study: main messages	99
Chapter 7	
The <i>PL2000</i> Impact Study: main messages	133
Chapter 8	
Related developments, further research and lessons learned	162
Appendices	179
References	215
Index	225