LEARNING OBJECTIVES

Watch and listen	Watch and understand a video about a trip to the Andes mountains
Listening skills	Listen for clarification
Speaking skills	Discuss risk
Speaking task	Discuss and complete a risk assessment form

6

RISK UNIT 4

UNLOCK YOUR KNOWLEDGE

Work with a partner. Discuss the questions below.

1 Do you think it is important to take risks in life? Why / Why not?

0

- **2** What kind of risks do people often take in their personal or professional lives?
- **3** Do you think these risks normally pay off?

WATCH AND LISTEN



PREPARING TO WATCH

UNDERSTANDING KEY VOCABULARY

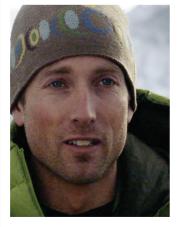
- 1 You are going to watch a video about a trip to the Andes Mountains. Before you watch, match the words (1–8) to the definitions (a–h).
 - 1 protection a sudden, strong movements of wind
 - 2 sea level **b** a severe snow storm
 - c be covered with a large quantity of something
 - 4 fierce gusts d to fall down suddenly because of pressure and having no support
 - 6 trek

3 blizzard

- 7 trapped
- 8 buried
- e something that protects someone or something from harm or injury
 f the assessment wight of the assessment of a standard form
- **f** the average height of the sea, used as a standard for measuring heights and depths
- **g** to walk a long distance, usually over mountains, through forests, etc.
- h unable to move or escape from a place or situation

USING VISUALS TO PREDICT CONTENT

2 Read the television listing and discuss the questions below in pairs.



Andes Mountain Adventure 9pm, Channel 1 ****

The story of two trekkers who went missing for nearly two weeks in Patagonia, in the Andes mountains of South America. The pair spent ten days trapped in their tent by a severe snow storm. This programme relives an adventure that could have ended in tragedy, but instead was celebrated with their safe return home.

What risks do you think the two men took on their trip to the Andes?
 Why do people usually participate in adventure sports?

	RISH	UNIT 4
WHI	LE WATCHING	
3 🜔 V belo	Natch the video. Write true (T) or false (F) next to the statements w.	LISTENING FOR GIST
2 Th 3 Th 4 Th 5 Ar	ne men were skiing in a place nobody had ever been before ne trip immediately went wrong ne weather suddenly turned bad ney got in their tent for protection n avalanche trapped them in their tent ne trip was risky because this kind of weather isn't unusual	-
4 🕑 🗸	Watch again. Correct the notes below.	UNDERSTANDING
tr —	ne of the biggest dangers when trekking in Patagonia is 1e wind. t the start of the trip the weather was snowy and windy.	
	he two men faced winds of 200 kph in the mountains.	
4 Å	valanches buried the men's tent in snow.	
5 A-	valanches buried the men's tent in snow. fter ten days, the men had to remove snow from the tent o stop it collapsing.	
5 A- to	fter ten days, the men had to remove snow from the tent	
5 A. to 6 TI	fter ten days, the men had to remove snow from the tent o stop it collapsing.	

DISCUSSION

5 Work with a partner. Discuss the questions.

- 1 What additional preparations could the men have made for their adventure?
- 2 Do you think people who do extreme sports in the mountains should expect to be rescued by emergency services if things go wrong? Why / Why not?
- **3** Do you think extreme sports in general are worth the risks people take to do them?



PREPARING TO LISTEN

PREDICTING CONTENT USING VISUALS

UNDERSTANDING KEY VOCABULARY You are going to listen to a safety presentation for an extreme sport. Before you listen, look at the photograph. What do you think the risks of the sport are? How do you think they could be prevented?

2 Match the words (1–10) with the correct definitions (a–j).

risks	precautions
1 crash	6 helmet
2 injury	7 goggles
3 collision	8 harness
4 sunburn	9 sunscreen
5 heatstroke	10 sun-protective clothing

- **a** eye protection made from glass or plastic
- **b** an accident in which two or more people or vehicles hit each other with force
- **c** a violent accident involving one or more vehicles
- d clothing that covers your skin to protect you from the sun
- e a piece of equipment used to control or hold someone in place
- ${\bf f}\,$ physical damage caused to the body by an accident or an attack $\,$ _
- g a condition in which your skin turns red and sore after too much time in the sun
- ${\bf h}$ fever and weakness caused by being in the sun for too long
- i a cream or oil rubbed into the skin to prevent it from being burned by the sun
- j a strong, hard hat worn for protection

RISK

LISTENING FOR GIST

UNLOCK

ONLINE

WHILE LISTENING

3 Justen to the safety presentation. Choose the correct answers (a–e).

- 1 Which of these hazards does the speaker mention?
 - **a** hot sand

d bad driving conditions off road e encounters with wild animals

- **b** high wind **c** the sun
- 2 What advice does the speaker give for dealing with a crash or collision?
 - **a** don't panic

- d check the buggy
- ${\bf b}\,$ get out of the buggy
- e take off your harness

c stop the buggy

POST-LISTENING

Listening for clarification

Speakers sometimes clarify what they have said to make sure the listener understands, often by repeating their point, summarizing the situation, or giving the opposite scenario to contrast with what they have said. Listening for clarification can help you if you don't understand something the first time it is said.

4 **1** Listen to the safety presentation again. Tick the method of clarification used by the guide for each point below.

	summary of the situation	opposite scenario
1 Wear appropriate footwear.		
2 Use sun protection.		
3 Wear safety equipment.		
4 In a crash or collision stay in the vehicle.		

- 5 Rewrite the following sentences, using active and passive structures with *to be*.
 - You must wear adequate sun protection.
 You are to wear adequate sun protection. / Adequate sun protection is to be worn.
 - 2 You must not wear sandals.
 - 3 You must wear goggles at all times.
 - 4 You must not remove the harness.

Stress for emphasis

When clarifying something, a speaker may stress key or additional information, to help show what was previously said was important.

- 6 (1)42 Listen and underline the stressed words. The first is done for you.
 - 1 The sand is <u>hot</u>, and you always have to be prepared <u>to walk</u>.
 - **2** You definitely need good foot protection. Does everyone else have suitable shoes?
 - 3 I'm talking about using plenty of sunscreen and wearing sun-protective clothing; clothes that cover your skin.
 - 4 If you don't wear a harness when we drive off the road, you bounce around in your seat and you could lose control, or you could fall out.
- **7** Work with a partner. Practise saying the sentences in Exercise 6 with the correct stress.

DISCUSSION

8 Work with a partner. Discuss the questions.

- 1 What types of jobs include facing risks?
- 2 Where do you face hazards in everyday life?
- 3 What can you do to avoid them?

LANGUAGE DEVELOPMENT

Expressing certainty about future events

You can use *will* and *won't* to express certainty about future events.

You will get sunstroke if you stay in the sun too long.

You use *be sure / bound / certain to (not)* + infinitive to talk about something that will definitely or definitely won't happen.

You're sure to cut yourself if you hold a knife that way.

We can use *likely to* (*not*) + infinitive to say that something will probably or probably won't happen.

You're unlikely to fall out if you wear a harness.

We can also use *can, could, may* and *might* to talk about future possibilities.

You may get sunburn if you don't wear sunscreen.

EXPRESSING CERTAINTY

- 1 Write certain (C), possible (Poss) or probable (Prob) next to the statements below.
 - 1 You might get a head injury.
 - 2 You could hurt your feet if you don't wear the right shoes.
 - 3 You're sure to hurt yourself if you don't follow the rules.
 - 4 You're bound to get sunburn if you wear short sleeves.
 - 5 You're unlikely to fall out of the buggy if you are wearing the harness properly.
 - 6 You'll get sunburn if you don't wear sunscreen.
 - 7 You will get sand in your eyes if you don't wear goggles.
 - 8 You're likely to fall out of the buggy if you don't wear a harness.
- 2 Put the words in order to make sentences.
 - 1 head / so / could / wear / hurt / your / You / please / a helmet / .
 - 2 you / crash / driving / like / to / into / You're / a rock / if / bound / keep / that / .
 - 3 an eye injury / certain / goggles / not to / You're / if / you're / get / wearing / .
 - 4 fall out / a harness / you're / to / if / unlikely / wearing / You're / .
 - 5 sure / have / not / you're / concentrating / to / You're / a collision / if / .
 - 6 you /may /Careful! /get /You / if / don't use / sunburn / sunscreen / .

ADJECTIVES TO DESCRIBE RISK

3 Match the words (1–8) to the definitions (a–h).

occasion

- 1 major
- a possible when the necessary conditions existb obvious, or able to be seen or understood
- 2 minor3 potential
- c easy or simple to do or understand
- d more important, bigger or more serious than something else
- 5 apparent6 considerable

4 adequate

- 7 straightforward
- 8 appropriate
- **f** more serious than others of the same type

e suitable or right for a particular situation or

- g enough, or satisfactory for a particular purpose
- h not as serious as others of the same type

LISTENING 2

PREPARING TO LISTEN

- USING YOUR KNOWLEDGE
- You are going to listen to a risk assessment meeting. Before you listen, work with a partner and make a list of hazards that restaurant staff might face in a professional kitchen.



UNDERSTANDING KEY VOCABULARY

2 Match the verbs (1–8) to the hazards (a–h).

- 1 scald
- 2 cut 3 irritate
- 4 burn
- 5 slip
- 6 fall
- 7 strain
- 8 inhale

- **a** off a ladder
 - **b** yourself on a hob
 - c fumes or smoke
 - d yourself with hot liquid
 - e your skin
 - f your back
 - g yourself with a knife
 - **h** on a wet floor

WHILE LISTENING

LISTENING FOR GIST



- 3 ① 43 Listen to the risk assessment meeting. Choose the best answer (a–c) for each question.
 - 1 What is the purpose of the meeting?
 - **a** to make the kitchen safer
 - **b** to inspect the hygiene of the kitchen
 - c to officially warn the restaurant owner about safety problems
 - 2 After discussing ladder safety, what do the men discuss?
 - **a** fire hazards in the kitchen
 - **b** potential risks related to food
 - c appropriate precautions while cooking
 - 3 What is the inspector's conclusion about the safety of the kitchen?
 - a there are some major safety problems in the kitchen
 - **b** the kitchen is generally safe and well-run
 - c he needs to continue the inspection before he can comment

			RISK	UNIT 4
4.3 Listen to	the risk assessm	ent meeting ag	ain. Complete the table.	LISTENING FO
hazard	risk	risk level	risk reduction	DETA
falling from a height	major injury	very low	Two people should use the ladder, one climbing, the other holding it. Make sure the floor is dried.	
stove: burns from the hob				
stove: scalds from hot liquids				
stove: smoke and fumes				

POST-LISTENING

- **5** Read the sentences from the listening. Underline the words in each sentence that indicate the important information.
 - 1 First of all, we know that burns are highly probable.
 - **2** So, in terms of risk assessment, the main thing is you need to make sure that the floor is dried after it has been cleaned.
 - 3 The most important thing is we've never had a major injury.
 - **4** First of all, you're generally running a really safe kitchen here, but there are some improvements to be made.
 - 5 The main thing I'd like to see is that you get that risk down to low.
 - **6** The most important thing is that the chefs shouldn't fill the pots too full.

DISCUSSION

6 Look at the photographs and discuss the questions.



- 1 What's the hazard?
- 2 What's the risk?
- 3 How serious would the problem be if it happened?
- 4 How could the risk be reduced or removed?

CRITICAL THINKING

At the end of this unit you are going to do the speaking task below.

Assess the table of statistics on accidents, illnesses and injuries at a theme park and complete a risk assessment form.

Understanding statistics

Statistics are collections of numbers which represent facts or measurements. When they are presented in an organized way, they can make information clearer and more useful.

UNDERSTAND

- 1 Work with a partner. Look at the title of the table. Which information would you expect to be included?
 - 1 types of injury incurred at a theme park
 - 2 the names of people injured at the theme park
 - 3 the number of injuries in a given year
 - 4 the most popular attractions in the park
 - 5 detailed information about how injuries were treated
 - 6 information about which injury is most common and least common

annual incidents report (accident, illness or injury): theme park				
incident	total number of cases	% of total number of incidents		
1 minor injuries (cuts, scrapes, etc.)	1,253	30.5%		
2 heatstroke	1,117	27.2%		
3 slipping/tripping and falling	984	24.0%		
4 falling off a ride	541	13.2%		
5 choking on food	209	5.1%		
6 burn from fireworks	3	0.1%		
total number of incidents	4,107	100%		
total theme park visitors last year: 2,290,0	10			

- 2 Look at the table. Discuss the questions below.
 - 1 How many people had heatstroke at the theme park?
 - 2 What percentage of the incidents were minor?
 - 3 How many people were burned by fireworks?
 - 4 What percentage of the incidents were caused by falling off a ride?

5 How many incidents were there in total?

6 How many people visited the theme park in total? _____

INTERPRETING STATISTICS

3 Look at the table again. Answer the questions.

1 Based on the information, which incident is the most likely to occur?

2 Which incident is the least likely to occur?

ANALYZE

		 4 Number the incident types in order of seriousness (1 = the most serious, 6 = the least serious). minor injuries (cuts, scrapes, etc.)
	Anecdo Anecdo statisti	rstanding anecdotal evidence otal evidence is based on personal experience rather than statistics. otal evidence can agree with statistical evidence, but it may not. Together cs and anecdotes can be used to give a wider picture of the risks in a ılar situation.
APPLY		 6 Write anecdotal (A) or statistical (S) next to the statements below. 1 I had really bad sunburn when I went on a dune buggy safari, so it must be a common problem. 2 Only one in ten injuries at the shopping centre required a visit to the doctor. 3 More than half of serious motorcycle injuries occur because the rider isn't wearing a helmet. 4 Abdullah has crashed his motorcycle several times, but he's never had a head injury, so that proves that wearing a helmet is effective. 7 Work in pairs. Number the restaurant kitchen injuries (a–c) in order of what you think is most common (I = the most common, 3 = the least common). a cut from knife b slipping a falling on a wet floor 8 @143 Listen to the conversation. Check your answers to Exercise 7. 9 @144 Listen again. Answer the questions. 1 What anecdotal evidence is given in the conversation? 2 What statistical evidence support the statistical evidence?
80 CRITICAL THINK		UNLOCK LISTENING AND SPEAKING SKILLS 4

SPEAKING

PREPARATION FOR SPEAKING

TALKING ABOUT STATISTICAL EVIDENCE

1 (145) Statistics in a table can be expressed as whole numbers or percentages and can be presented using comparative language. Listen and complete the sentences.

2,290,010 people visited the theme park last year and we had ⁽¹⁾ medical incidents. We calculate only
⁽²⁾ of visitors had any kind of medical issue.
Or putting it another way , ⁽³⁾ visitors had a safe visit.
By far, the most common incidents were minor. ⁽⁴⁾ of the medical issues were minor cuts and scrapes. After that , the next most common issue was heatstroke, with ⁽⁵⁾ cases last year. That's ⁽⁶⁾ visitors, or ⁽⁷⁾ of all medical issues.
Fortunately, the three most serious problems – falling off a ride, choking on food, and getting burned by fireworks – were the least common . Together they made up ⁽⁸⁾ of the issues we treated.

2 Work with a partner. Use the expressions in bold from Exercise 1 to explain the statistics below.

Burns from dune buggy engines were the least common incident last year.

annual incident report (accident, illness or injury): dune buggy tours				
incident	total number of cases	% of total number of incidents		
1 minor injuries (cuts, scrapes, etc.)	25	31.3		
2 heatstroke	19	23.75		
3 slipping/tripping and falling	17	21.25		
4 head injury	15	18.7		
5 broken bone	3	3.75		
6 burn from dune buggy engine	1	1.25		
accident/injury total	80			
total dune buggy passengers last year: 1,200				



Language for clarification

Speakers often use certain expressions to indicate that they are going to clarify what they have just said.

3 Complete the statements and clarifications with the words from the box below.

say mean mean is in other talking about

- 1 Everyone needs appropriate shoes. What I ______ shoes that won't fall off.
- 2 You need to take care when using knives. I'm _____ using a good chopping technique and working carefully.
- 3 You may need to drink more than usual. _____ words, you should carry a water bottle.
- 4 There's a problem with the weather today. By 'problem',
 - I ______ it's going to be very dry and dusty.
- 5 Be careful of the danger from stoves. When I ______ 'danger', I'm thinking of the potential for burns and scalds.

USING MODALS TO TALK ABOUT HAZARDS AND RISKS

4 Work with a partner. Read the safety inspector's notes about hazards in the kitchen. Use *can*, *could*, *might* and *may* to say what risk each hazard may lead to.

NOTES:

High shelves in kitchen area can only be accessed by ladder.

A lot of boxes on shelves and poor lighting in storage area.

Broken tiles on main kitchen floor.

Pipe from one sink is leaking water on to tiled floor.

Pots full of hot soup noted on kitchen surfaces near to doorway.

Kitchen staff using a ladder to get to high shelves might fall and injure their backs.

EXPRESSIONS FOR TALKING ABOUT LIKELIHOOD

AND PROBABILITY

- **5** Number the collocations in order of likelihood (1 = most likely,
 - 5 = least likely).

definitely possible	
one hundred percent certain	
absolutely impossible	
extremely unlikely	
highly probable	

SPEAKING TASK

Assess the table of statistics on accidents, illnesses and injuries at a theme park and complete a risk assessment form.

- 1 Work in groups. Look at the table of statistics from the Critical thinking section on page 79 on incidents at a theme park. Match the risks / incidents to the hazards in the risk assessment form below.
- 2 Look at the statistics for each incident in the table. Discuss the risk level (*very low* to *very high*) for each risk in the risk assessment form.

RISK ASSESSMENT FORM				
hazard	risk	risk level	risk reduction	
rides				
paths				
firework display				
rubbish area				
queuing areas				
food areas				

PREPARE

PRACTISE

3 Read the anecdotal evidence from theme park visitors. What types of risk reduction could be done for each hazard? Write them in the risk assessment form.

VISITOR COMMENTS

The seats on some of the rides were too big for young children to sit on safely.

There were broken bottles near the rubbish bins.

The seating for the fireworks display was in an area where fireworks could land on visitors.

A leak from the water system meant that one of the paths was wet all the time.

It was easy for us to buy expensive bottled water, but there weren't many drinking fountains, particularly in the areas of the park where there is no shade.

The food, particularly fried food, served in the restaurant was far too hot to eat.

DISCUSS

4 Compare answers with another group. Did you get the same answers for your risk assessment form? Why / Why not? Amend your form based on any answers that the other group had that you feel add to your own.

TASK CHECKLIST	~
Did you use modals to talk about hazards and risks?	
Did you use clarification language?	
Did you use expressions for talking about likelihood and probability?	
Did you use stress for emphasis in clarification?	

OBJECTIVES REVIEW

I can ...

understand a video about a trip to the Andes mountains.

listen for clarification.

discuss risks and hazards.

discuss and complete a risk assessment form.



WORDLIST

UNIT VOCABULARY	ACADEMIC VOCABULARY
blizzard (n)	adequate (adj)
collision (n)	apparent (adj)
goggles (n)	appropriate (adj)
gust (n)	burn (v)
harness (n)	bury (v)
heatstroke (n)	collapse (v)
helmet (n)	considerable (adj)
inhale (v)	crash (n)
injury (n)	cut (v)
irritate (v)	fall (v)
scald (v)	fierce (adj)
sea level (n)	major (adj)
strain (v)	minor (adj)
sunburn (n)	potential (adj)
sunscreen (n)	protection (n)
trek (v)	slip (v)
	straightforward (adj)
	trap (v)