



Contents

Map of the book	4
Acknowledgements	6
Introduction	7
 Social and Travel	
Unit 1 Where are you from?	10
Unit 2 Do you need any help?	14
Unit 3 I'll have pizza, please	18
Unit 4 This is your room	22
Unit 5 One first class stamp	26
Unit 6 I don't feel very well	30
Unit 7 Your passport, please	34
Unit 8 A single room, please	38
Unit 9 When is the next train?	42
Unit 10 There's so much to see!	46
Review 1	50
 Work and Study	
Unit 11 I'll do it straight away	52
Unit 12 When can you deliver?	56
Unit 13 I'll put you through	60
Unit 14 Are there any questions?	64
Unit 15 What's your opinion?	68
Unit 16 I'll hand it in tomorrow	72
Review 2	76
Appendix 1 Useful language	78
Appendix 2 Pronunciation features	84
Appendix 3 Speaking strategies	85
Appendix 4 Learning tips	86
Appendix 5 Presentation evaluation	88
Audioscript	89