

**DVD Script 2: The Presenting complaint 2 [5 minutes 52 seconds]**

Ted: Hello Doc.

Doctor: Mr Margolis.

Ted: Yeah.

Doctor: Come and sit yourself down.

Ted: Thanks, nice to meet you.

Doctor: My name's Dr Davis nice to meet you.

Ted: Oh yeah.

Doctor: What do you like to be called Mr Margolis?

Ted: Erm, oh, Ted?

Doctor: Ted ok. [laugh] Listen I'm sorry I've kept you waiting so long...

Ted: Yeah.

Doctor: ... I know you've been out there for a while.

Ted: I know, it's a bit of a hectic today as well.

Doctor: Is it?

Ted: Yeah, yeah, got the – it's the missus' birthday so I was just trying to plan a meal out tonight.

Doctor: Oh right, very nice too.

Ted: But I can't get the girls organised you know. They won't... oh, anyway.

Doctor: They're that sort of age, aren't they? Well I hope you have a lovely evening and I'm sorry I kept you waiting.

Ted: Oh it's alright Doc.

Doctor: I've had a letter from your GP and I've had a chance to have a little look through your notes before you came today.

Ted: Alright.

Doctor: But what I would like to do now if it's alright, is er ask you to tell me about what's been going on from your point of view?

Ted: Right.

Doctor: And I might need to just scribble some notes as we go along. Is that ok?

Ted: Yeah, yeah.

Doctor: Alright. Tell me what's been going on.

Ted: Well, I guess it's been going on for – it started over a year ago really, I kept getting this trouble here. Erm but then lately I've, I've been having well, I ain't been, I ain't been sleeping too well.

Doctor: Ok, so you've not been sleeping well, but you've also been having some trouble in your...

Ted: Yeah.

Doctor: ... in your stomach here.

Ted: It's been going on a long time really.

Doctor: Can I come back to the sleeping problem can we focus a little bit on the trouble you've been having with your stomach?

Ted: Yeah, yeah.

Doctor: Tell me a little bit more about that?

Ted: Erm well it's a sharpish pain.

Doctor: Yes.

Ted: Erm, it's really yeah that's about it I don't know what, it's like you're feeling full yeah?

Doctor: Ok so it's a pain and a feeling of fullness as well.

Ted: Yeah that's right.

Doctor: Can I ask you how bad the pain is when it comes on?

Ted: Phoar it can get really bad.

Doctor: Can it?

Ted: Yeah oh yeah.

Doctor: If you're thinking about a sort of scale where nought is no pain at all and 10's the worst pain you can imagine, where does it come on that scale?

Ted: I don't know. I suppose about 8 when it's really bad.

Doctor: Right so so it's quite severe at times.

Ted: I mean it stops me talking which is something innit?

Doctor: Yeah.

Ted: Yeah yeah.

Doctor: Yeah ok. And sort of sharp pain with a with a feeling of fullness and at times it's it's quite severe.

Ted: Yeah.

Doctor: Can I just ask you a few more questions about it? Does it, have you noticed that anything makes it worse?

Ted: Um well I know, if I haven't eaten for a while it seems to be ... set it off you know.

Doctor: Ok.

Ted: So I take something to eat and then it, well it takes it down a bit you know but then about 30 minutes later it's all off again you know.

Doctor: Fine so food.

Ted: I can't keep doing that can I all day long you know? [laugh]

Doctor: No.

Ted: Obviously I'd be out here wouldn't I.

Doctor: But food relieves it for a while.

Ted: Yeah yeah.

Doctor: Does anything else relieve it? Does anything else take it away?

Ted: Well I tell you what I found what's really bad for it was um... you know fruit juices and and and I I mean I've had to to stop having oranges now cause they bit acid acidic ain't they you know?

Doctor: Yeah.

Ted: So and and coffee, hot hot liquids don't seem to agree with me.

Doctor: Ok.

Ted: Which is a shame cause you know it used to get me going in the morning was a nice you know pot of coffee.

Doctor: Right.

Ted: I have that in the cab with me but I can't have that now. I have to have cold drinks you know.

Doctor: So sort of acidic things make it worse and hot drinks make it worse but food perhaps makes it a bit better, ok?

Ted: Yeah yeah.

Doctor: Does the pain move anywhere or does it just stay in that that one spot?

Ted: It's all around there but sometimes it's sort of you know, in you know and I belched quite a bit as well.

Doctor: Ok.

Ted: It's a bit embarrassing in a cab you know.

Doctor: Ok.

Ted: You know. Royalty in the back.

Doctor: I can imagine. So you get some belching with the pain.

Ted: Yeah.

Doctor: Have you noticed anything else that comes along with the pain any other?

Ted: Um, well when when you get that come up here it's got a nasty taste to it.

Doctor: Ok.

Ted: Yeah yeah bittery you know?

Doctor: So belching and a bittery taste.

Ted: Yeah yeah.

Doctor: Anything else that you've noticed that occurs along with it?

Ted: Oh god that's enough isn't it? [laugh]

Doctor: Can I ask you some specific questions about symptoms that you might have had?

Ted: Yeah yeah yeah.

Doctor: Have you had any sickness any actual vomiting at all?

Ted: No no I mean you get you feel like you're going to but no no no.

Doctor: But you never vomit anything up or...

Ted: No no.

Doctor: Never vomit up blood or anything like that?

Ted: Good god no no no.

Doctor: Ok ah and can I ask if your bowels have been ok? Have they been alright?

Ted: The what?

Doctor: You going to the toilet alright?

Ted: Oh yeah yeah yeah regular as clockwork.

Doctor: Fine.

Ted: Yeah.

Doctor: Ok. Can I just ask you about what you think about this pain it's been going on for for 12 months or so...

Ted: Right yeah.

Doctor: ... you must have your own ideas about what might be causing it?

Ted: Well I thought it was indigestion like I said before you know. But phew is that right go on that long just indigestion?

Doctor: It's been going on a long time hasn't it for you?

Ted: Yeah yeah.

Doctor: Yeah so you're wondering if it might be sort of indigestion it it.

Ted: Well something a bit more, serious you know.

Doctor: Right what were you thinking of?

Ted: I don't really like I I mean the wife nags me and says you know look it's been going on so long you want to go to the doctor and get this sorted once and for all you know?

Doctor: Yeah.

Ted: But you know she's asking me that sometimes.

Doctor: Ok but you're concerned that it might be something a little bit more serious than it is.

Ted: Well I don't know what it is I don't know I mean the fact that they couldn't find nothing when they did them EG EGC and the endoscopy yes.

Doctor: And that must have been very frustrating at the time that you hoped you were going to get an answer and...

Ted: Well it was I thought I was gonna out I thought I'll get rid of this and I'd be back on the road again you know.

Doctor: Right ok. And can I just ask what you were hoping for from from me today? What were you hoping that we would we would do for you today?

Ted: Well that you could either say that it's X and then you could give me some ... something to take better than them Rennie's, you know?

Doctor: Ok so so something to to relieve the symptoms and...

Ted: Yeah now, because that's going on ...

Doctor: Yeah. Ok, that's fine thank you very much Ted. What I want to do now if it's alright is ask you a little bit more detail about your past ah health and your health in general is that ok?

Ted: Yeah yeah...