**Appendix A. Example of Procedural Justice Contact Survey**

1. (*Conversational Etiquette*): At the start, did the officer greet you by saying hello and stating their name?
   * Yes
   * No
2. (*Procedural Justice – Respect*): How respectful was the officer to you?
   * Very Respectful
   * Somewhat Respectful
   * Somewhat Disrespectful
   * Very Disrespectful
3. (*Procedural Justice – Fairness/Neutrality*): How fair was the officer with you?
   * Very Fair
   * Somewhat Fair
   * Somewhat Unfair
   * Very Unfair
4. (*Procedural Justice – Fairness/Helpfulness*): Did the officer explain the reasons for their actions?
   * Yes, definitely
   * Yes, somewhat
   * No, not really
5. (*Procedural Justice -Fairness/Discrimination):* Do you feel the officer discriminated against you because of your race, gender, age, religion, sexual orientation, mental health, or disability?
   * Yes, definitely
   * Yes, somewhat
   * No, not really
6. (*Procedural Justice – Voice*): Did the officer take the time to listen to you and understand your situation?
   * Yes, definitely
   * Yes, somewhat
   * No, not really
7. (*Trustworthiness/Empathy*): Did the officer seem genuinely concerned about you and your feelings?
   * Yes, definitely
   * Yes, somewhat
   * No, not really
8. (*Emotional Control – De-escalation of conflict*): Did the officer try to calm things down?
   * Yes, definitely
   * Yes, somewhat
   * No, not really
9. (*Helpfulness*): Did the officer make an effort to be helpful?
   * Yes, definitely
   * Yes, somewhat
   * No, not really
10. (*Force/Escalation*): Yes-No responses

During the encounter, did the officer…

1. talk down to you?
2. threaten to use physical force against you?
3. use force against you, such as pushing, grabbing, hitting or kicking you?

(If Yes, was the force justified?)

1. search you by touching your body in different places?
2. point a weapon at you, such as pepper spray, stun gun or actual gun?
3. Did you resist the officer in any way?
4. (*Conversational Etiquette*): At the end of your interaction, did the officer thank you for your cooperation?
   * Yes
   * No
5. (*Overall satisfaction*): Taking the whole experience into account, how satisfied are you with the way you were treated by the officer?
   * Very Satisfied
   * Satisfied
   * Dissatisfied
   * Very Dissatisfied
6. (*Organizational legitimacy/trust*): How much do you trust the (LE *agency name*) to make decisions that are good for everyone in the City?
   * I Trust them a Lot
   * I Trust them Somewhat
   * I Don’t Trust them at all
7. (*Willingness to Cooperate with the Police*): In the future, how likely would you be to work with the police if they asked for your help?
   * Very Likely
   * Somewhat Likely
   * Somewhat Unlikely
   * Very Unlikely
8. The following demographic questions are included so we can learn how different groups are being treated by the police. Your responses will be kept private and secure and not available to the police or the public. All questions are optional.

Which most closely describes your gender?

* + Woman
  + Man
  + Transgender Woman
  + Transgender Man
  + Non-Binary
  + Agender/I don’t identify with any gender
  + Gender not listed. My gender is
  + Prefer not to state

Do you describe yourself as Spanish, Hispanic, Latino, or Chicano?

* + Yes
  + No

What is your racial background? (Mark all that apply)

* + Caucasian/White
  + African American/Black
  + Asian/Pacific Islander
  + American Indian/Indigenous American
  + Other

What is your age?

* + Under 30

o 30-44

o 45-59

o 60-74

* + Over 74

Finally, the last question - Is there anything else you would like to tell us about the way the officer handled the situation, either good or bad?